

Retail

Business Assurance 
RAID

Assuring Business for the future



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Enhance your Business Assurance processes with WeDo Technologies

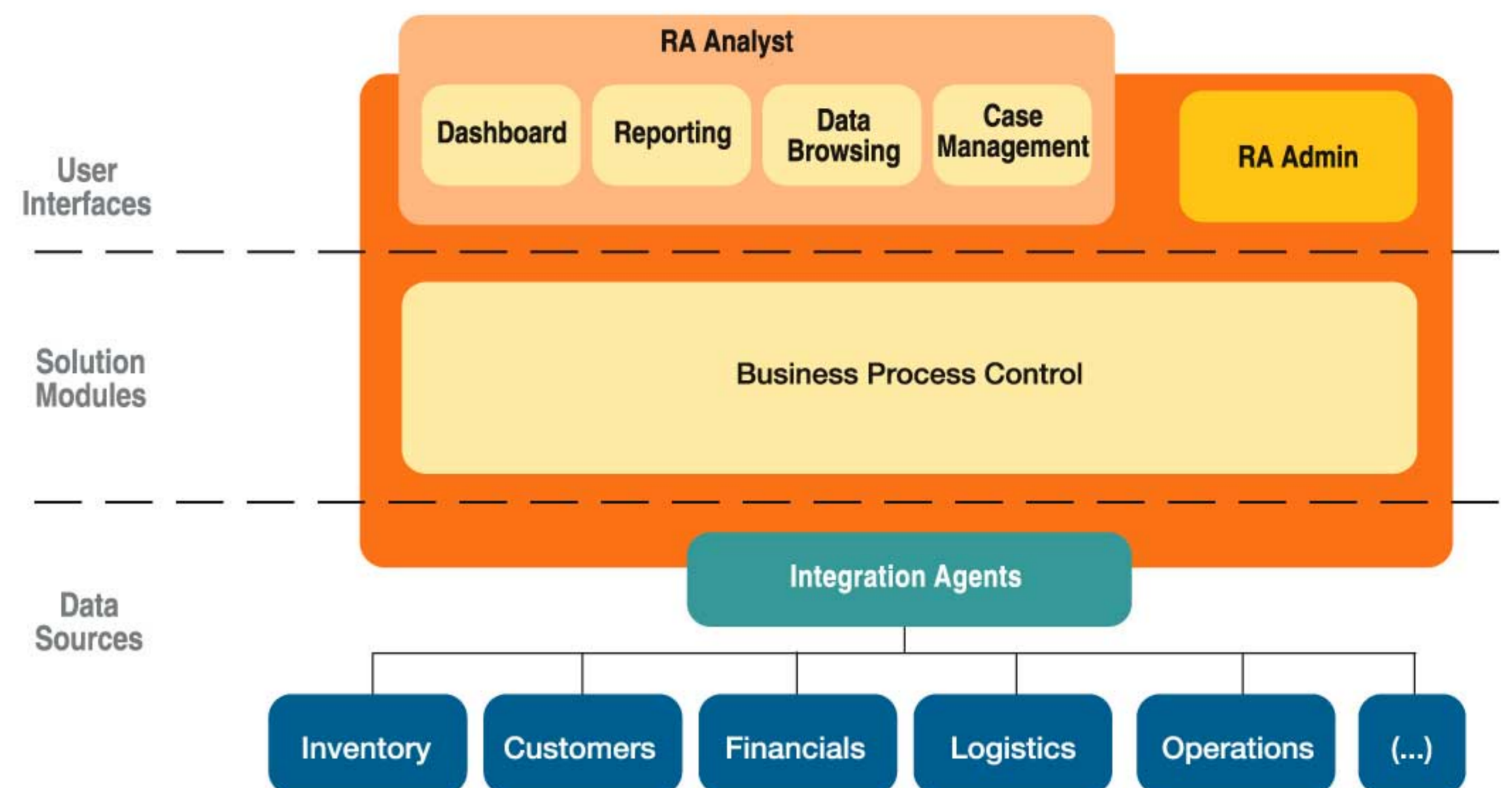
Today's companies operate in an increasingly challenging environment. In part, this is due the global credit crunch, which is changing the way organisations do business. But companies are also under pressure from shareholders to reduce costs and improve operational efficiency.

Such ambitious objectives can only be met by making significant changes at the IT level. Most companies store silos of transactional data across a range of different management systems. The data which is housed in these systems is often incorrect, deficient and frequently contradictory.

This data must be examined and correlated before being migrated across various business platforms. Before valuable business intelligence can be obtained from the data, a further step is required. Data from different sources must have policies applied to it to identify all exceptions in distinct control points. This needs to be done to maintain confidence in the corporate data that underpins performance reporting.

RAID is a proven, cost-effective and scalable solution from WeDo Technologies. It can easily be integrated into any IT infrastructure. The solution enables users to carry out data source analysis, revenue growth profit maximisation and risk management.

RAID draws together information from different platforms to a central database and applies business validation logic to this data. Comparison rules are then used to detect errors and inconsistencies. The solution also produces and manages alarms, KPIs and reports and manages problems throughout their lifecycle.



User Interfaces

Control Dashboard

Rapidly detects any potential data integrity or process failure situation. The Control Dashboard provides a single end-to-end view of all finance processes and systems. Users can be alerted to changes in these systems through KPIs and alarms. Administrators can also drill-down into detailed data.



Reporting & Data Browsing

Browse and visualise loaded, aggregated and alarm data to performing complex root cause analysis.

Build your own reports and distribute them automatically to key users in the organisation.



RAID - Integrated Assurance Framework

RAID for the retail industry allows you to transform data from business operations and suppliers into valuable reporting information.

Retailers can also use the solution to respond to changes in their business and regulatory environment as well as take advantage of new opportunities by carrying out an end-to-end analysis of key business drivers.

Data Sources

RAID collects information from different platforms (e.g. merchandise systems, data warehouses, finance systems, warehouse management systems, POS and store backoffice systems). This enables the system to process large data volumes of data in virtually any format. Using the system's Integration Agents components, you can read, process, enrich and load data to perform business assurance validations. Furthermore, the solution allows you to analyse performance data using standard or customised reports, KPI dashboards, drillable views, snapshots and trends, as well as web-based reports and graphs.

Data Validation, Trending & Reconciliation

RAID can detect errors and inconsistencies in gathered data, and update system information accordingly. The platform supports several kinds of validation, including trending/historical analysis and reconciliations of system inputs versus system outputs.

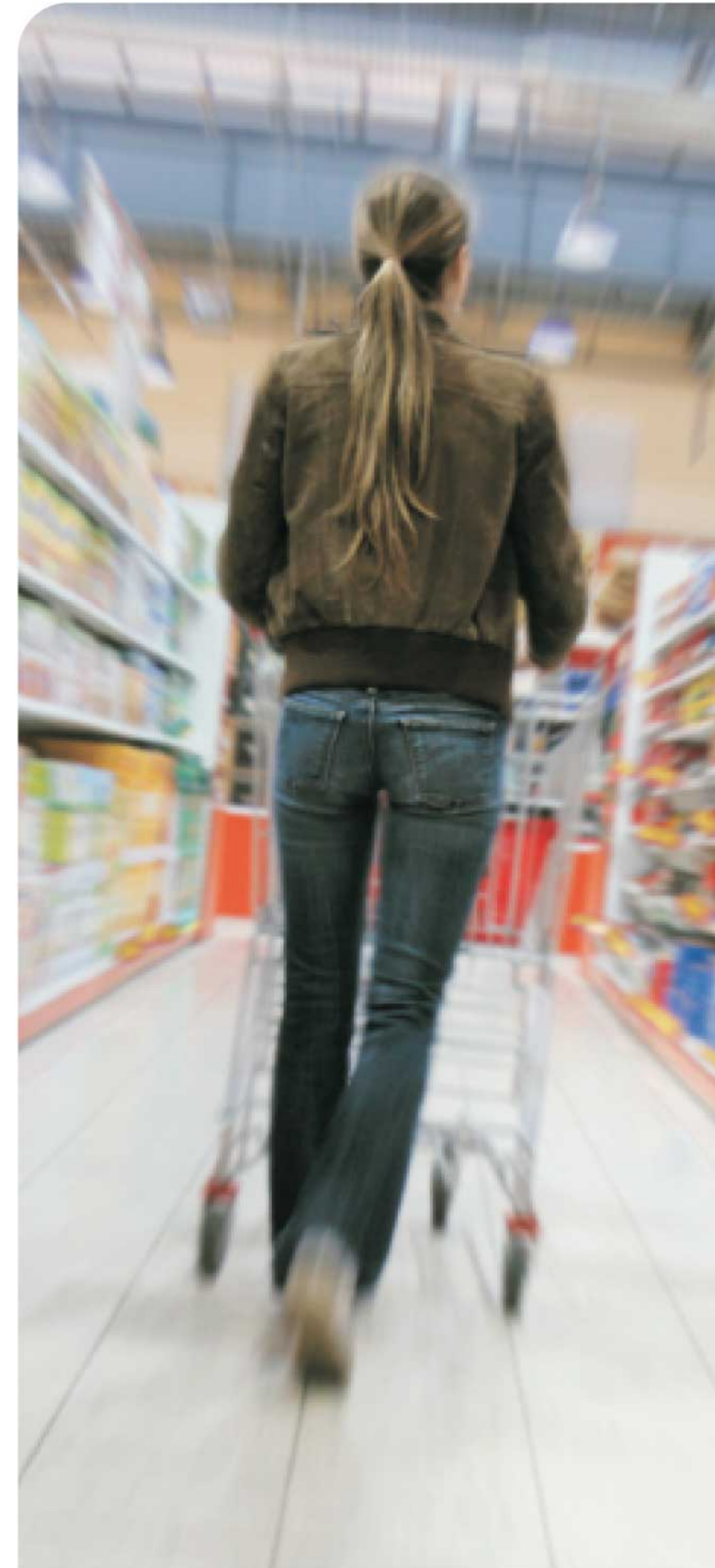
Examples of validations that can be performed include: assuring stocks; analysing daily sales; preventing against loss by checking POS activities; determining KPIs and SLA levels; checking data against those pre-defined values; bill backs optimisation; price consistency and promotion compliance. Alarms are generated when errors or inconsistencies are detected. Administrators can programme the system to trigger alarms when certain thresholds are met.

Key Performance Indicators & Business Intelligence

RAID uses Key Performance Indicators (KPIs) to monitor different aspects of the retail business. These KPIs include:

- Revenue, cost and margin assurance
- Operational efficiency
- Contracts control (verifying quality, quantities, prices, discounts, bill backs)
- Customer loyalty

Analysts can use different drill down menus to determine the root cause of a problem.

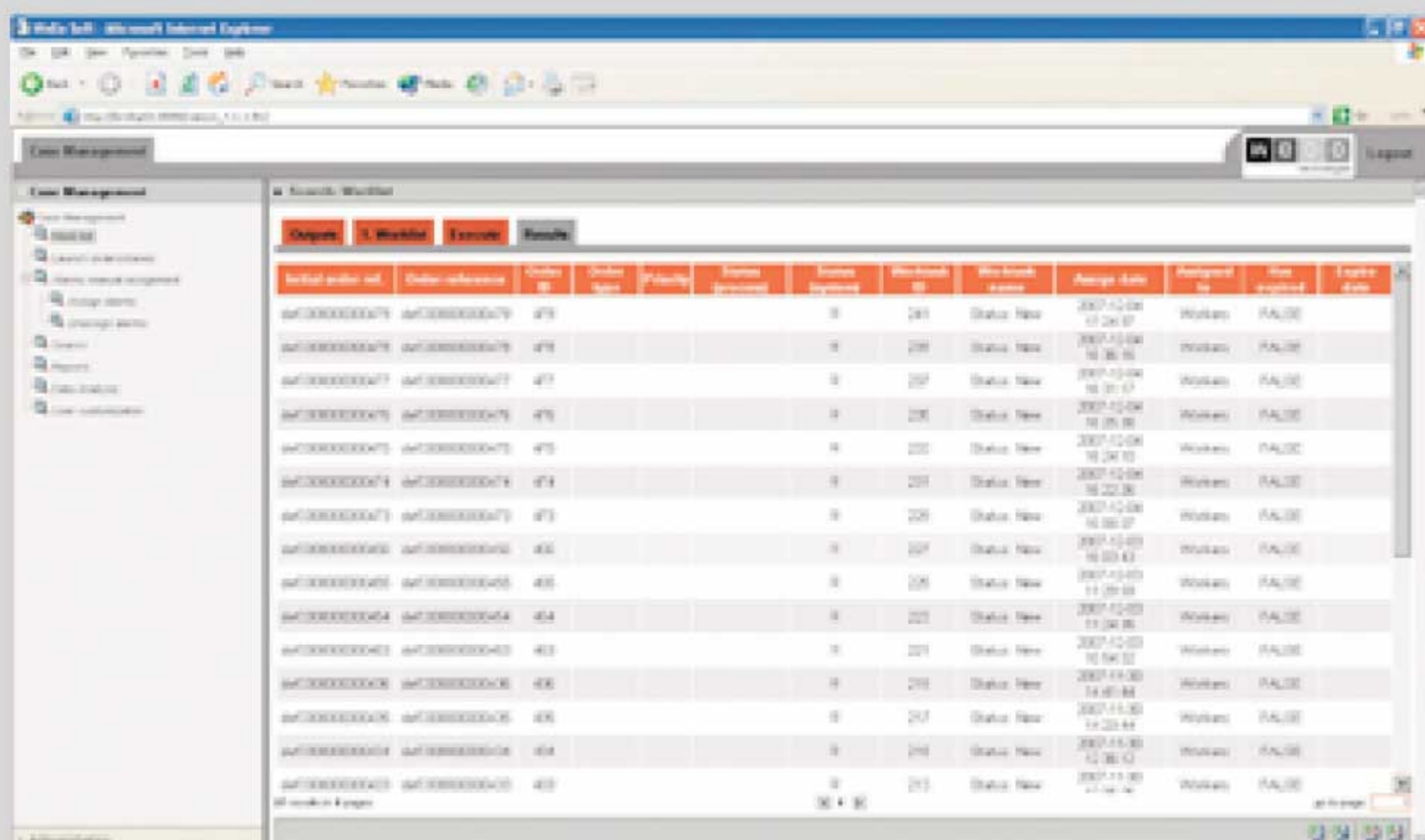


Alarms & Case Management

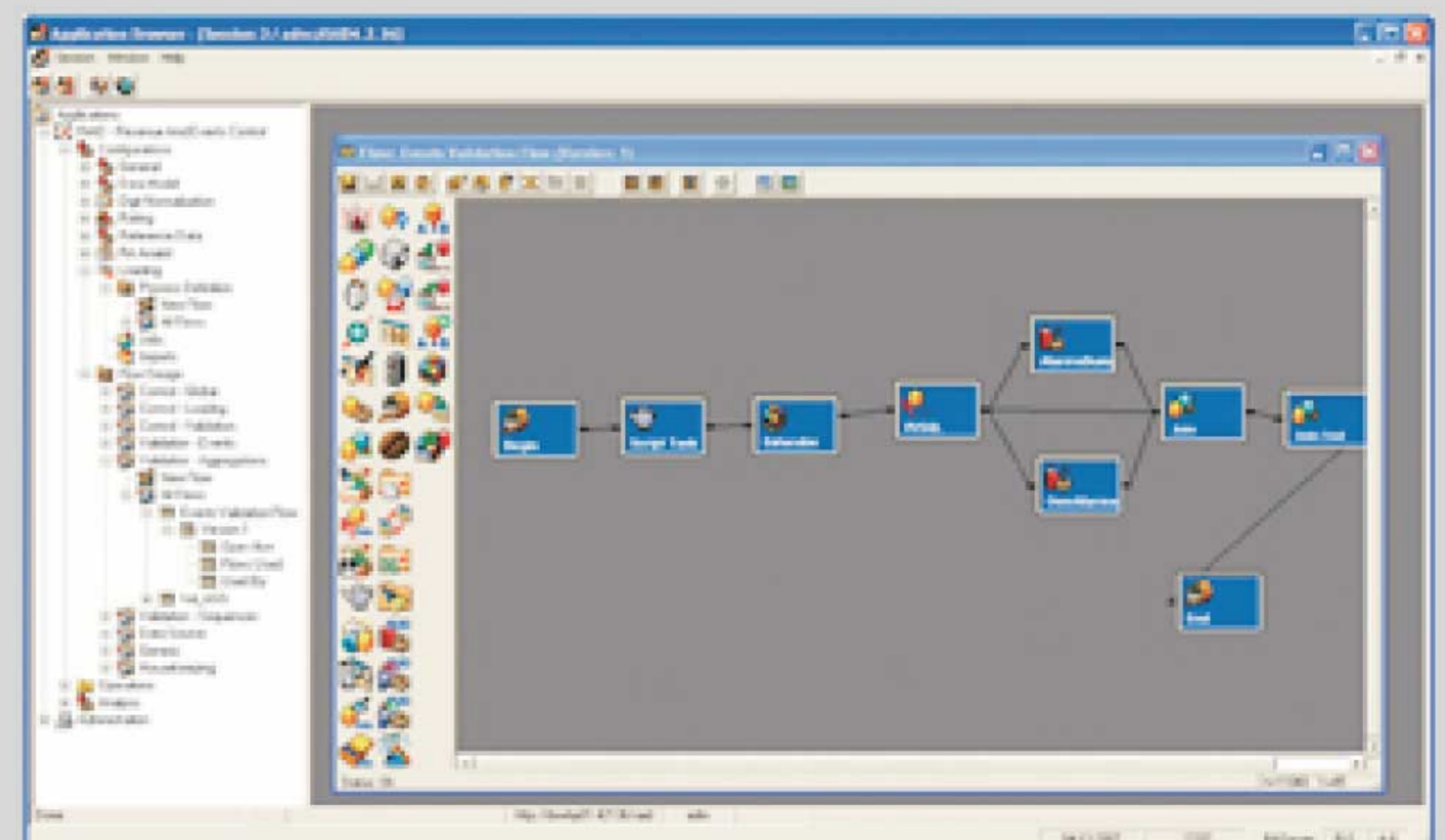
Visualise generated alarms and leakage cases working list. Cases are used to track problems and monitor problem resolution across the organisation. Each type of case will follow a specific workflow and can be automatically assigned to a person, group or organisation.

Configuration

The configuration interface allows the user to define data source formats. It also allows users to design loading and validation rules, which can be activated to configure alarms.



Case ID	Case Name	Case Type	Case Status	Case Priority	Case Assignee	Case Start Date	Case End Date	Case Resolution	Case Comments
0000000001	0000000001	01	01	01	01	01/01/2010	01/01/2010	01	01
0000000002	0000000002	02	02	02	02	02/02/2010	02/02/2010	02	02
0000000003	0000000003	03	03	03	03	03/03/2010	03/03/2010	03	03
0000000004	0000000004	04	04	04	04	04/04/2010	04/04/2010	04	04
0000000005	0000000005	05	05	05	05	05/05/2010	05/05/2010	05	05
0000000006	0000000006	06	06	06	06	06/06/2010	06/06/2010	06	06
0000000007	0000000007	07	07	07	07	07/07/2010	07/07/2010	07	07
0000000008	0000000008	08	08	08	08	08/08/2010	08/08/2010	08	08
0000000009	0000000009	09	09	09	09	09/09/2010	09/09/2010	09	09
0000000010	0000000010	10	10	10	10	10/10/2010	10/10/2010	10	10



RAID is an integrated business and process assurance framework that provides:

- A daily record of activities across the revenue chain
- Facilities to test data quality on a 24/7 basis
- Alerts when operational errors and incidents of revenue leakage are detected
- Assurance of multiple information systems across numerous controls points on a daily basis
- Corrective action when errors are found
- Operational business intelligence information – this data can then be used to carry out analysis and planning

Why WeDo Technologies?

WeDo technologies is a leading provider for Business Assurance solutions, with presence in 12 countries Worldwide.

Since 2001, WeDo technologies has carried out over 100 solution projects in more than 60 countries with a solid Project Management track record and a strong focus on Customer Satisfaction.

Our Business Assurance solutions address the optimization of both Business Performance and Risk Management systems and processes, aligning these in order to achieve maximum shareholder value.

RAID, WeDo's technologies business assurance suite, has been implemented across the 5 continents, in several industries, where it has delivered excellent business results and return on investment.

Due to the product modular approach and architecture, RAID can be rapidly deployed, independently of the customer size, guarantying maximum performance without impact in the business support systems.

WeDo Technologies,
Leading Technology and Business Experts,
Assuring (your) Business for the Future.

Offices

'Pleasure in the job puts perfection in the work'

Aristotle

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Portugal _ Braga

Australia _ Sydney

Brazil _ Rio Janeiro

Brazil _ Florianopolis

Egypt _ Cairo

France _ Paris

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